

Heathcote Golf Club – Members Code of Conduct

Foreword

This document, Members Code of Conduct, is a guide to members which summarises Heathcote Golf Club's (the Club) expectations of its members and that of their guests.

The Code of Conduct has been developed to ensure a safe, friendly and respectful place for members, visitors and staff to gather in the spirit of cooperation, relaxation, good will, fun and friendly competition.

The Code of Conduct differs from rules in that it addresses acceptable/unacceptable behaviours.

Application

This Code of Conduct applies to all members, guests and all other patrons of the golf club. Members of all categories agree to abide by this Code of Conduct as a condition of their membership of the Club.

Code of Conduct

All members, guests and visitors are expected to conduct themselves in a manner that:

- Displays an appropriate standard of behaviour at all times.
- Understands that Members may make suggestions to the General Committee in writing regarding the operation of the Club, for the betterment of the Club but should not be direct suggestions or complaints direct to Office Bearers or Committee persons.
- Understands that the Club's Committee is responsible for instructing staff in the performance of their duties and demonstrates an understanding that Members, guests and visitors have no authority to instruct staff in job performance and duties.
- Understands that golf should be played in friendly spirit with good sportsmanship, observing proper etiquette on and off the course and in the Clubhouse.
- Ensures children are always accompanied by a responsible adult whilst on Club premises.
- Ensures alcohol is consumed in a responsible manner.
- Does not represent or denigrate the Club in any way, shape or form either in person, through the media or through any form of social media.
- Acknowledges the Club as a family friendly environment and, therefore, refrains from using obscenities and loud boisterous behaviour inappropriate for children and respectable taste.

Breach of Code of Conduct Policy

A member, a guest, or other patron of the Club who is acting in an unacceptable manner can be ordered to leave the premises immediately by a member of the Committee of Management.

In the event that a member is dissatisfied with the actions or behaviour of a member, staff member or guest, the appropriate response is to bring it to the attention of the Committee who if possible, shall resolve the matter on the spot.

A breach of the above obligations may see the Committee consider the behaviour in accordance with the Club Constitution, Paragraph 12. This requires the Committee to bring the member to a meeting called to discuss their behaviour.

After consideration of the circumstances the Committee (with a 75% majority vote) may issue a sanction against the member including, but not limited to:

- **A ban from the premises for a specific period of time, or**
- **Cancellation of membership completely.**

Revision of Policy

This policy will be reviewed every three years or at other times as necessary.

Enactment

This code of conduct was enacted by the Committee of Management at the June 2021 Committee Meeting.